Date June 29, 2022



## \*Expiration notice\*

# [Notice] Discontinuation of COVID-19 Special Reissue Fee Waiver

Please note that "Reissue Charge Waiver Program" below will be expired from/on July 1st. Tickets purchased from/on July 1st are not eligible for "Reissue Charge Waiver Program".

- **1. Applicable Route**: All KE International Routes (Included from Korea)
- **2. Applicable Ticket :** Revenue KE international ticket (180 ticket stock)
  - \* Including non-changeable/reissue tickets
  - \* Including KE Marketing/OAL Operating Codeshare flights
    - Based on KE Long Haul portion flights

### [Example]

- 1) ICN (KE) LAX (AA) SAN : Yes
- 2) DFW (AA) ICN (KE) SGN : No

#### 3. Applicable Period

- Ticketing Period : March 10, 2020 ~ June 30, 2022
- Travel Date : On/After March 10, 2020 ~
- New Travel/Reissue Date: Within the original ticket validity
  - Totally unused ticket: One year from the original ticket issuance date
  - Partially used ticket: One year from the departure date (1st segment)

#### 4. Waiver Detail

- One-time reissue fee waiver
  - Waiver AUTH is applicable to all totally unused or/and partial used tickets
  - Ticket must be reissued within the original ticket validity
  - New travel date must be within the original ticket validity



- Any fare rule other than the reissue fee must be complied with original fare rule (Fare difference charge/refund, refund penalty, revalidation, etc.)
- Any fare/tax/surcharge differences must be collected if Itinerary, booking class, cabin class, or seasonality changes from the original ticket

#### 5. Waiver AUTH: 2RCTFRWIHW

- You may visit our Global Kalmate website to find the most updated information: <a href="https://kalmate.koreanair.com/global/s/">https://kalmate.koreanair.com/global/s/</a>
- If you have any questions, please contact your sales representative or Agency Sales Support Desk
  - o Agency Sales Support Desk Email : <a href="mailto:SalesSupport@mail.koreanair.com">SalesSupport@mail.koreanair.com</a>

